



**INSTRUCTION**  
**on procedure of adjudicating complaints and appeals submitted to the election commissions**  
**(consolidated text)**



Pursuant to Article 2.9, paragraph (1), point 2 and Article 6.3, paragraph (3) of the Election Law of Bosnia and Herzegovina (Official Gazette of BiH, no. 23/01, 7/02, 9/02, 20/02, 25/02, 4/04, 20/04, 25/05, 52/05, 65/05, 77/05, 11/06, 24/06, 32/07, 33/08, 37/08, 32/10, 18/13, 7/14 and 31/16), the Central Election Commission of Bosnia and Herzegovina has at its 19<sup>th</sup> held on 5<sup>th</sup> May, 2020 determined

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**CHAPTER I INTRODUCTION**

**Article 1**  
**(Application – Article 6.3, paragraph (1) and (3) of the BiH Election Law)**

This instruction:

- a) determines the procedures of adjudicating complaints and appeals submitted to the election commissions (Article 6.3, paragraph (3) of the BiH Election Law),
- b) determines contents of the form for complaints (Article 6.5, paragraph (1) of the BiH Election Law), and
- c) regulates other issues relevant to the protection of the electoral right.

**Article 2**  
**(Subsidiary application)**

All cases that are not set forth in this Instruction, and which are relevant to the protection of the electoral right, shall be dealt with in accordance with the provisions of the Election Law of Bosnia and Herzegovina, Election Law of Republika Srpska, Election Law of the Brčko District of Bosnia and Herzegovina and the Law on administrative procedure.

**Article 3**  
**(Communication and calculation of deadlines)**

(1) During the election period communication between the election commissions and the parties to the procedure that is conducted under provisions of this Instruction shall be done by fax machine (hereinafter: fax), electronic mail and directly.

(2) Beside the manner of communication referred to in paragraph (1) of this Article, communication between the BiH Central Election Commission and the parties to the procedure shall be done:

- 1) through the web page of the BiH Central Election Commission [www.izbori.ba](http://www.izbori.ba), and
- 2) by e-mail with the voters voting outside Bosnia and Herzegovina.



- (3) Political subject shall, on the form referred to in Article 4 of this Instruction, indicate the number of fax that was reported to the BiH Central Election Commission for official communication and that has to be available 24 hours. This fax number shall not be used by any other political subjects during the election period.
- (4) During the election period and in communication with political subjects the BiH Central Election Commission shall pay attention to impersonation on behalf of a political party, coalition, list of independent candidates or an independent candidate (Article 7.3, paragraph (2) of the BiH Election Law).
- (5) Impersonation referred to in paragraph (4) of this Article shall be found: use of someone else's premises, telephone, slogan, emblems or insignias.
- (6) If the fax is used to submit the documents, the fax report on which the contact fax number is found, shall be used as a proof of delivery. If the fax report does not contain contact number or if it contains number that has not been reported to the BiH Central Election Commission as an official number or if the delivery to a political subject cannot be done due to malfunction of the fax machine, the delivery in a repeated procedure shall be done by publishing the document on the web page of the BiH Central Election Commission. The same method is applied in case of delivery by e-mail.
- (7) The motion can be submitted electronically and it shall be certified by a qualified e-signature in accordance with the special law, if submitted by a political subject.
- (8) The deadlines shall commence from the moment of delivery (by fax, e-mail or by publication on the web page of the BiH Central Election Commission [www.izbori.ba](http://www.izbori.ba)) and shall last in accordance with the BiH Election Law.

## CHAPTER II COMPLAINT

### Article 4

#### **(Form and contents of the complaint form- Article 6.3, paragraph (1) of the BiH Election Law)**

- (1) The complaint shall be filed on a form containing:
- place, time, perpetrator and a brief description of the violation committed,
  - Provisions of the Election Law of BiH for which the complainant believes are violated,
  - the evidence that confirms the allegations of the complaint, and
  - number of fax or e-mail to which the decision on the complaint shall be delivered, and
  - Signature of the complainant.
- (2) The form referred to in Article 5 of this Instruction shall be submitted by the complainant together with the complaint unless it was earlier delivered to the election commission to which the complaint is submitted.



## **Article 5 (Layout and contents of deposited signatures' form)**

(1) Signature of an authorized representative must be found on the form of deposited signatures of authorized representatives of a political party, coalition and list of independent candidates for submitting complaints and appeals that are submitted to the competent election commission. The form shall be submitted in the period from the day elections are announced until the day the election results are confirmed.

(2) The form referred to in paragraph (1) of this Article shall contain:

- a) name of a political party/coalition/list of independent candidates,
- b) name and last name of representatives of political party/coalition/list of independent candidates,
- c) municipality/city for which the representative is authorized,
- d) national identification number of the authorized representative,
- e) signature of authorized representative,
- f) place and date when authorization was issued, and
- g) signature of the president/authorized representative of political party/coalition/list of independent candidates.

(3) If president or authorized representative of a political party/coalition/list of independent candidates withdrawn the complaint submitted by the authorized person referred to in paragraph (1) of this Article it shall be found that such a complaint was not submitted.

## **Article 6 (Competence and decision making process)**

(1) An election commission in its basic constituency shall have the first instance competence to adjudicate complaints filed for violation of the rules of conduct referred to in Chapter 7 of the BiH Election Law, except in case of violation referred to in Article 7.3, paragraph (1), points 3) and 7), Article 7.3, paragraph (2) and Article 7.4, paragraph (1), point 3) of the BiH Election Commission, to be decided by the BiH Central Election Commission.

(2) Apart from the first instance adjudication competence referred to in paragraph (1) of this Article, the BiH Central Election Commission shall have first instance competence to adjudicate the complaints filed for violation of the rules of electoral process, electoral rights and violations of Chapter 16 of the BiH Election Law made by the political subject.

(3) When an election commission receives a complaint on which it is not competent to decide, and the competent election commission is known, it shall without any delay forward the complaint to the competent election commission and shall inform complainant thereof.

(4) Election commission shall reject inadmissible, untimely and incomplete complaint filed by an unauthorized person.

(5) In case the complaint was not filed on the form set forth in Article 4 of this Instruction, as well as in the case that the complaint is incomprehensible, incomplete or it does not contain sufficient evidence to support the allegations stated in the complaint, and does not list the provisions of the BiH Election Law, which the complainant deems to be violated, the election commission shall inform the complainant to complete the complaint and to remove shortcomings indicated in the notice within 24 hours following of



its receipt. In the same notice the complainant shall be warned of consequences for failing to remove shortcoming, as well as of the fact that in such a case the complaint shall be found not filed.

(6) The election commission shall take a decision on the complaint if the latter is not rejected on the grounds listed in paragraph (3) of this Article.

(7) When the election decision is deciding on a complaint that was filed by fax it can, if it finds it necessary, request the complainant to submit the original directly or by post.

(8) Election commission may reject the complaint as groundless or may accept it and order a measure or a sanction.

(9) If the election commission fails to initiate an ex-officio procedure for made violation under its competence or it fails to decide on a complaint in cases in which it has first instance competence and within the deadlines stipulated by the BiH Election Law, the BiH Central Election Commission shall *upon its findings* initiate and complete the procedure and decide on the complaint made.

### **Article 7 (Recording of complaints)**

Election Commission shall enter information on received complaints and appeals under their competence into the Application on complaints and appeals.

## **CHAPTER III APPEAL**

### **Article 8 (Contents of the appeal)**

An appeal shall contain:

- a) full name, contact (with fax number or e-mail) of the appellant,
- b) number and title of the decision on which the appeal is submitted,
- c) statements concerning parts of the decision being challenged,
- d) reasons for the appeal and evidence,
- e) signature of the appellant

### **Article 9 (Proceedings of the appeal – Article 6.6, paragraph (2) of the BiH Election Law)**

(1) If the appeal on the decision of the election commission is submitted directly to the Central Election Commission of BiH, it shall be forwarded by fax or e-mail to the Election Commission to establish if the appeal is timely and submitted by an authorized person. The appeal shall be rejected if conditions referred to in Article 6.3, paragraphs (4) and (5) of the BiH Election Law are not met.

(2) If the Election commission that made a first instance decision does not reject the appeal pursuant to Paragraph (1) of this Article, it may allow the appeal and change its decision or it may forward it to the Central Election Commission with all the documents concerning the matter and with a statement on the appeal within 24 hours from the receipt of the appeal.



**Article 10**  
**(Recording of complaints and appeals)**

(1) Election commission shall keep records of complaints and appeals. It shall place a stamp on the every received complaint or appeal indicating time (date and hour) when the document was submitted.

(2) If an authorized person in the election commission does not have a stamp referred to in paragraph (1) of this Article, he/she shall record the time, hour and manner of the receipt on the complaint or the appeal.

**Article 11**  
**(Administering sanctions – Article 6.7 of the BiH Election Law)**

When administering sanction, but without any limitations, the BiH Central Election Commission and the election commission under its competence shall take into account mitigating and aggravating circumstances, also taking into account already administered sanctions.

**Article 12**  
**(Concurrence and splitting of the procedure)**

(1) In cases when one political subject makes more same or similar violations set forth in Chapter 7 of the BiH Election Law, the BiH Central Election Commission may decide to conduct single procedure for all violations and to administer a single sanction.

(2) In case when allegations in complaint or appeal indicate multiple violations of the BiH Election Law done by one political subject, the BiH Central Election Commission may decide to conduct separate procedure on each violation or to conduct a single procedure.

**Article 13**  
**(Publication of the decisions)**

Decisions made by the BiH Central Election Commission on complaints in first instance procedure referred in Article 6, paragraph (1) and (2) of this Instruction and in the second instance procedure referred to in Chapter III of this Instruction shall be published on the web page of the BiH Central Election Commission, taking into account the personal data protection principles, in line with the Law on Protection of Personal Data.

**CHAPTER IV FINAL PROVISIONS**

**Article 14**  
**(Integral part of the Instruction)**

Integral parts of this Instruction are:

- a) Complaint form (PPIK) referred to in Article 4 of this Instruction, and



- b) The form of deposited signatures of representatives of political parties/coalitions and list of independent candidates authorized to file the complaints and appeals for elections (DP) referred to in Article 5 of this Instruction.

**Article 15**  
**(Regulations covered by this Instruction)**

This instruction covers the Instruction on procedure of adjudicating complaints and appeals submitted to the election commissions (Official Gazette of BiH, number 37/14) and the Instruction amending the Instruction on procedure of adjudicating complaints and appeals submitted to the election commissions (Official Gazette of BiH, number 25/20).

**Article 16**  
**(Publishing in Official Gazettes)**

This consolidated text of the Instruction shall be published in the Official Gazette of BiH, the Official Gazette of FBiH”, the Official Gazette of RS and the Official Gazette of Brčko District as well and on the web page of the BiH Central Election Commission [www.izbori.ba](http://www.izbori.ba).

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Sarajevo, 5<sup>th</sup> May, 2020

President  
Vanja Bjelica-Prutina